



## Easy access to COVID-19 Response Training

### STEP #1 - Register

Navigate to: <https://NIEHStraining.vividlms.com/>

Click on **REGISTER HERE**. Complete the form and you will be automatically enrolled in the course and get access to the downloadable Instructor Toolkit

### STEP #2 - Launch

Upon Login you will land on the Incomplete Courses tab where you may click the **Start** button to begin the course.

You will then see the Course Menu. Click the **Launch** button to begin. The course will open in a new window.\*

\* Make sure your Pop-Up Blockers are turned off.

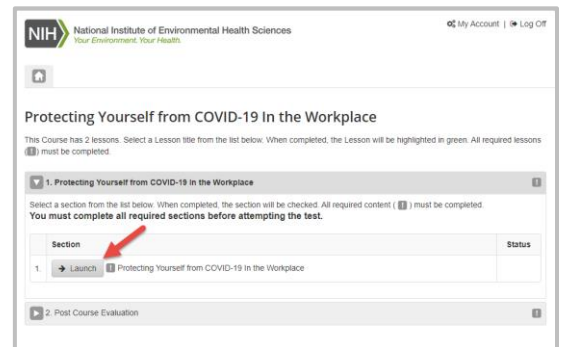
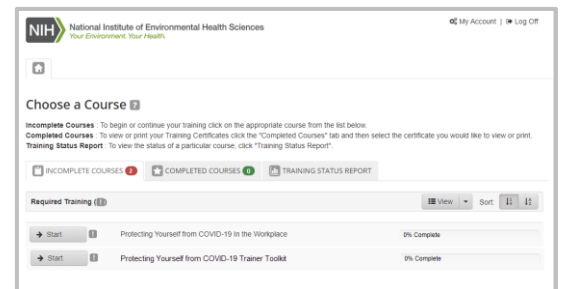
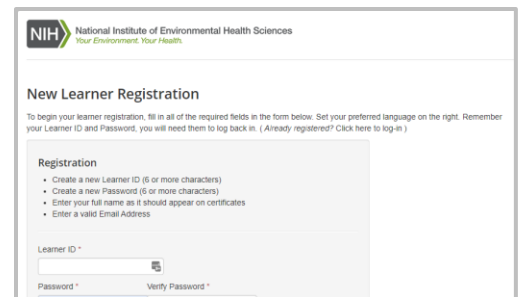
### STEP #3 – Post Course Evaluation

Once you have completed the course, please answer the brief evaluation after which you will be able to download/print/email your Completion Diploma.

### STEP #4 – Download the Instructor Toolkit

Access all the downloadable resources for classroom sessions. You will have continued access to these resources for 6 months.

Resources will continue to be updated and made available through this portal and the NIEHS website.



### If you are having technical trouble...

Use the **Comments** link at the bottom of the page to email Customer Support.

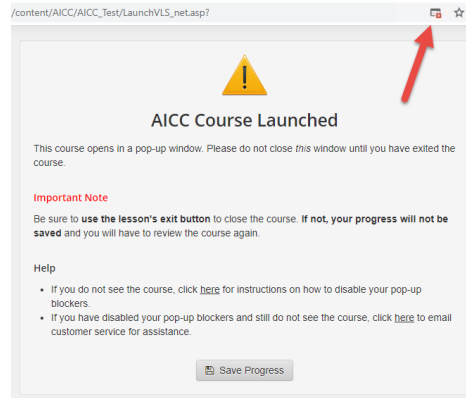




## Other Troubleshooting Solutions...

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**“I clicked on the ‘Launch’ button for a course and nothing happened.”** → Turn off all your Pop-Up Blockers (check your internet browser and all toolbars)



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**“I clicked on the next course and it displays one I have already completed.”** → Update your Internet Browser Cache setting. See instructions above

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**“The course window seems stuck on loading dots.”** → Check to be sure your machine/network is not blocking streaming media

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**“My diploma printed on two pages.”** → Adjust your printer setting to “Shrink to one page” or “Scale to fit”

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**HAVE QUESTIONS?**

Contact Customer Service

[customerservice@learnatvidid.com](mailto:customerservice@learnatvidid.com)